



Insurance Questionnaire *For patient self-submitting claims*

To better understand your financial responsibilities and help you make informed healthcare decisions, please reach out to the phone number listed on the back of your insurance card, and inquire about the following:

Note: Before proceeding, it's important to confirm whether your provider is considered out-of-network. This is crucial as it can impact your benefits and could lead to claim denials if the provider is incorrectly marked as in-network. If the initial representative indicates that your provider is in-network, it's advisable to call again or check online for network status.

I'd like to confirm (Provider's Name)_____ of Evergreen Naturopathic is out-of-network?

1. What restrictions or limitations apply to services provided by a Naturopathic Doctor when the provider is out-of-network?
2. Are authorizations or referrals required for services by a Naturopathic Doctor?
3. Do I have a deductible for outpatient non-facility Naturopathic services?
 - a. If yes, have I met it?
 - i. If no, how much of the deductible remains for me to cover?
4. Have I reached my out-of-pocket max?
5. What is the billing address for submitting claims?
6. Do I need to complete any specific forms and submit them?
7. Will you send any particular paperwork to my provider? (Find fax number at the bottom of the page)
8. Can you confirm that reimbursement will be sent to me, the insured party, as I plan to handle claim submissions for my services or my child's services? Are there any additional steps required to ensure consistent direct reimbursement to me (rather than the provider)?

- Name of Customer Service Representative: _____
- Date of Call: _____
- Call Reference #: _____